



Managing Conflict Course

14th and 15th June 2025



COURSE OVERVIEW

Conflict and the emotions that go with it are problems for many of us. We shut down, react, avoid or we can learn to use conflict to get an outcome instead of an ongoing dispute. Conflict is an opportunity for making a change.

WHAT YOU'LL LEARN

Just as there is lots of information about how to wage war there is a whole science about making peace. The underpinning theories as well as the strategies can be employed to make peace.

Skills and techniques you learn can be used with partners, friends, family, or in the workplace. In the Conflict Management course, we practice some of these.

DELIVERY MODE

2-day face-to-face Course 14 & 15th June 2025 -10 am to 3 pm.

The benefits of studying in a classroom setting include being able to share first-hand experiences, ideas and questions with peers and our expert facilitator. You'll study alongside like-minded people and strengthen your network.

LOCATION

The Green
34 Denne Street
Tamworth

COURSE FEE

\$120 for both days (note - this is a subsidised fee)

This course can be conducted at any workplace and customised to suit organisational requirements

ABOUT THE TRAINER

Jenny Regan (Principal/Senior Trainer)

Jenny has a Bachelor in Education and a Bachelor and Masters in Counselling. She is a PACFA Registered Clinical Counsellor, a Certified Clinical Counsellor and has been on the course accreditation committee of PACFA (Psychotherapy and Counselling Federation of Australia) since 2008.

Additional Information

Morning tea and lunch will be provided on both days. Please advise the College when booking if you have any dietary or accessibility requests.

COLLEGE OF COUNSELLING STUDIES

<https://counsellingstudiesnsw.org.au>

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